



Quantum Consultancy Ltd
QUANTUM DELIVERY HUB

SUB-PROCESSOR LIST

Third Parties Processing Customer Personal Data

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Document Classification	Public
Owner	Chief Executive Officer
Applies to	Quantum Delivery Hub, a software-as-a-service platform owned and operated by Quantum Consultancy Ltd
Does not apply to	The Quantum Consultancy Ltd website, which is governed by its own separate policies
Website	https://www.quantumconsultancy ltd.com

1. PURPOSE

This document lists the third parties engaged by Quantum Consultancy Ltd ("QCL") to process personal data on behalf of customers of the Quantum Delivery Hub platform.

It is referred to in Annex 3 of the Quantum Delivery Hub Data Processing Agreement (QDH-DPA-001) and is maintained separately from that document so that it can be kept current without re-issuing the Data Processing Agreement.

QCL gives customers not less than thirty (30) days' notice before engaging a new sub-processor or replacing an existing one, and customers may object on reasonable data protection grounds, in accordance with clause 7 of the Data Processing Agreement.

2. CURRENT SUB-PROCESSORS

Sub-processor	Purpose	Processing location
Google Cloud EMEA Limited (Firebase Authentication)	User authentication and account security	United Kingdom (europe-west2)
Google Cloud EMEA Limited (Cloud Firestore)	Primary platform database; storage of all customer records	United Kingdom (europe-west2)

Google Cloud EMEA Limited (Cloud Storage)	Storage of uploaded documents, generated documents and branding assets	United Kingdom (europe-west2)
Google Cloud EMEA Limited (Cloud Functions, Cloud Run, Secret Manager)	Background processing, project plan file import, credential management	United Kingdom (europe-west2)
Google Cloud EMEA Limited (Vertex AI)	Artificial intelligence features, including delivery insight, drafting assistance and the in-platform assistant	United Kingdom (europe-west2)
Microsoft Ireland Operations Limited (Microsoft Graph)	Outbound transactional email, including issued statements, approval requests and security notifications	European Union / United Kingdom
Vercel Inc.	Application hosting and execution of application functions	United Kingdom (lhr1) for application functions. Build, logging and administrative functions may occur in the United States.
Xero (UK) Limited	Invoicing and financial record keeping. Limited to customer billing contact details and invoice information	United Kingdom / European Union

3. DATA LOCATION SUMMARY

All customer data entered into the Quantum Delivery Hub platform is stored in the United Kingdom. The platform database, document storage, authentication and artificial intelligence processing are all located in the United Kingdom (Google Cloud region europe-west2).

Two limited exceptions apply, and are disclosed here for completeness:

- Application hosting. Application functions run in the United Kingdom (Vercel region lhr1). Build processes, operational logging and administrative access may take place in the United States. These do not involve customer records held in the platform database, but build and log data may incidentally contain technical identifiers such as IP addresses.
- Transactional email. Outbound email is despatched through Microsoft Ireland Operations Limited and may be processed in the European Union or the United Kingdom.

Where personal data is transferred outside the United Kingdom under either exception, that transfer is made under the International Data Transfer Addendum to the European Commission's Standard Contractual Clauses, or under an applicable adequacy regulation, as provided for in clause 11 of the Data Processing Agreement.

No customer records held within the platform database, no uploaded or generated documents, and no artificial intelligence processing take place outside the United Kingdom.

4. CHANGES TO THIS LIST

QCL reviews this list whenever a sub-processor is added, replaced or removed. Customers are notified in writing not less than thirty (30) days before any such change takes effect, and may object on reasonable data protection grounds in accordance with clause 7 of the Data Processing Agreement.

The current version of this list is available on request from Support@quantumconsultancyLtd.com.

DOCUMENT VERSION HISTORY

Version	Date	Author	Summary of change
1.0	22 September 2026	Quantum Consultancy Ltd	Initial approved version. Lists the third parties engaged to process customer personal data, their purpose and processing location. Data location summary corrected to disclose the limited processing that takes place outside the United Kingdom.

End of document — QDH-SUBP-001 v1.0