



Quantum Consultancy Ltd

QUANTUM DELIVERY HUB

PLATFORM COOKIE POLICY

Quantum Delivery Hub Cookie Notice

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Document Classification	Public
Owner	Chief Executive Officer
Applies to	Quantum Delivery Hub, a software-as-a-service platform owned and operated by Quantum Consultancy Ltd
Does not apply to	The Quantum Consultancy Ltd website, which is governed by the Website Cookie Policy (QC-WEB-COOKIE-001)
Website	https://www.quantumconsultancy ltd.com

1. INTRODUCTION

This Cookie Policy explains how Quantum Delivery Hub uses Cookies and similar technologies when users access and use the Quantum Delivery Hub platform.

Quantum Delivery Hub is a software-as-a-service (SaaS) platform operated by Quantum Consultancy Ltd.

This Cookie Policy explains:

- What Cookies are;
- Why Cookies are used;
- What Cookies Quantum Delivery Hub uses;
- How users can manage Cookie preferences;
- User rights relating to Cookies and similar technologies.

This Cookie Policy should be read together with:

- Quantum Delivery Hub Privacy Policy;
- Quantum Delivery Hub Data Protection & GDPR Policy;
- Quantum Delivery Hub End User Licence Agreement (EULA);

- Quantum Delivery Hub Licence Agreement.

By continuing to use Quantum Delivery Hub, users acknowledge that Cookies may be used in accordance with this Cookie Policy.

2. INFORMATION ABOUT US

Quantum Delivery Hub

Company Number: 17035385 VAT Registration Number: 514036626

Registered Office: 71–75 Shelton Street Covent Garden London WC2H 9JQ United Kingdom

Support Email: support@quantumconsultancyLtd.com Platform Website: <https://www.quantumdeliveryhub.com>

Company Website: <https://www.quantumconsultancyLtd.com>

3. WHAT ARE COOKIES?

Cookies are small text files that are stored on a user's device when visiting a website or using an online platform.

Cookies help websites and applications:

- Remember user preferences;
- Maintain secure sessions;
- Authenticate users;
- Improve functionality;
- Support security measures;
- Enable platform features.

Cookies do not normally contain information that directly identifies an individual user, however information associated with Cookies may be linked with other information held about a user.

4. TYPES OF COOKIES USED

Quantum Delivery Hub primarily uses:

STRICTLY NECESSARY COOKIES

Required for:

- User authentication;
- Secure login;
- Session management;
- Security controls;
- Platform operation.

These Cookies are essential for the operation of Quantum Delivery Hub and cannot normally be disabled without affecting platform functionality.

FUNCTIONAL COOKIES

Used to:

- Remember preferences;
- Improve user experience;
- Maintain platform settings;

- Support usability features.

These Cookies help ensure a consistent experience across sessions.

SECURITY COOKIES

Used to:

- Detect suspicious activity;
- Protect user accounts;
- Prevent unauthorised access;
- Support fraud prevention controls.

These Cookies form part of Quantum Delivery Hub's security framework.

5. COOKIES NOT CURRENTLY USED

Quantum Delivery Hub does not currently use:

- Advertising Cookies;
- Marketing Cookies;
- Behavioural Tracking Cookies;
- Social Media Tracking Cookies;
- Third-Party Advertising Cookies;
- Cross-Site Profiling Cookies.

Should this position change in the future, users will be informed and appropriate consent mechanisms will be implemented where required.

6. COOKIES USED BY QUANTUM DELIVERY HUB

Quantum Delivery Hub uses a limited number of Cookies and similar technologies that are necessary for the operation, security and functionality of the platform.

The specific Cookies used may vary from time to time as services evolve, however they generally fall into the categories outlined below.

7. AUTHENTICATION COOKIES

Quantum Delivery Hub uses Google Firebase Authentication to manage secure user authentication.

Authentication Cookies and associated browser storage technologies may be used to:

- Identify authenticated users;
- Maintain secure login sessions;
- Remember authenticated status;
- Protect customer accounts;
- Prevent unauthorised access.

Without these Cookies and related technologies, users would be unable to access secured areas of the platform.

These Cookies are classified as Strictly Necessary.

8. SESSION MANAGEMENT COOKIES

Session Cookies are used to:

- Maintain active user sessions;
- Enable navigation between platform pages;
- Retain temporary user preferences;
- Support platform functionality during use.

Session Cookies are generally removed automatically when a browser session ends, although some session-related information may persist where required for security or account functionality.

9. SECURITY COOKIES

Security Cookies may be used to:

- Detect fraudulent activity;
- Identify suspicious login attempts;
- Protect against account compromise;
- Support platform security controls;
- Monitor session integrity.

These Cookies form part of Quantum Delivery Hub's security architecture and are essential to the protection of users and the platform.

10. PLATFORM PREFERENCE COOKIES

Functional Cookies and associated browser storage technologies may be used to:

- Remember user interface preferences;
- Maintain display settings, including saved plan and Gantt view preferences;
- Retain selected options;
- Improve user experience.

These Cookies are not used for advertising or profiling purposes.

11. THIRD-PARTY SERVICE PROVIDER COOKIES

Certain integrated services may utilise Cookies or similar technologies where necessary to provide platform functionality.

Such providers may include:

- Google Firebase;
- Google Cloud services;
- Vercel, which provides application hosting for the platform;
- Future platform service providers supporting core functionality.

Where third-party Cookies are used, they are limited to functionality, security and service delivery purposes.

Quantum Delivery Hub does not permit third-party advertising networks to deploy advertising Cookies within the platform.

Quantum Delivery Hub does not process card payments within the platform and therefore does not deploy payment provider Cookies. Licence fees are invoiced directly by Quantum Consultancy Ltd.

12. COOKIE RETENTION

The lifespan of Cookies may vary depending upon their purpose.

SESSION COOKIES

Deleted automatically when a browser session ends.

PERSISTENT COOKIES

Retained for a defined period to support:

- Account functionality;
- User preferences;
- Platform security;
- Authentication processes.

Retention periods are determined by the relevant platform service or provider.

13. MANAGING COOKIES

Users have the ability to manage Cookie preferences through their browser settings.

Most modern browsers allow users to:

- View Cookies stored on their device;
- Delete existing Cookies;
- Block certain categories of Cookies;
- Restrict third-party Cookies;
- Configure Cookie notifications.

Users should be aware that disabling certain Cookies may affect the operation of Quantum Delivery Hub.

14. BROWSER CONTROLS

Cookie settings can normally be managed through browser configuration settings.

Information regarding Cookie management is available through the relevant browser provider.

15. USER RIGHTS

Where Cookies process personal data, users may have rights under:

- UK GDPR;
- Data Protection Act 2018;
- Privacy and Electronic Communications Regulations (PECR).

Further information regarding these rights is contained within:

- Quantum Delivery Hub Privacy Policy;
- Quantum Delivery Hub Data Protection & GDPR Policy.

16. CHANGES TO THIS COOKIE POLICY

Quantum Consultancy Ltd may update this Cookie Policy from time to time.
Updated versions will be published within Quantum Delivery Hub and associated websites.

17. CONTACT INFORMATION

Quantum Consultancy Ltd Operator of Quantum Delivery Hub 71–75 Shelton Street Covent Garden London WC2H 9JQ United Kingdom
support@quantumconsultancyLtd.com <https://www.quantumdeliveryhub.com>

DOCUMENT CONTROL

QDH-COOKIE-001

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QUANTUM DELIVERY HUB COOKIE POLICY

STATUS: APPROVED

DOCUMENT VERSION HISTORY

Version	Date	Author	Summary of change
1.0	22 September 2026	Quantum Consultancy Ltd	Initial approved version. Describes the cookies and similar technologies used within the Quantum Delivery Hub platform and how users manage their preferences.

End of document — QDH-COOKIE-001 v1.0