



Quantum Consultancy Ltd
QUANTUM DELIVERY HUB

ARTIFICIAL INTELLIGENCE DISCLOSURE

How AI Is Used in the Platform

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Applies to	Quantum Delivery Hub, a software-as-a-service platform owned and operated by Quantum Consultancy Ltd
Website	https://www.quantumconsultancyLtd.com

1. PURPOSE

This document explains how artificial intelligence is used within the Quantum Delivery Hub platform, what happens to information submitted to it, and what the platform deliberately does not allow artificial intelligence to do.

It is maintained separately from the Privacy Policy and the Data Processing Agreement so that it can be kept current as models and features change, without re-issuing those documents.

2. THE GOVERNING PRINCIPLE

Quantum Delivery Hub's calculation engines are the sole source of financial and schedule truth. Artificial intelligence reasons over what they produce; it never produces it.

Resource utilisation, cost-to-completion and purchase order burn, plan scheduling, capability resolution and revenue recognition are all calculated deterministically by the platform. An AI feature may describe, summarise or comment on a figure so calculated. No AI feature calculates one.

This is an architectural property of the platform, not a policy statement. The calculation code contains no AI call, and the AI features have no ability to write a calculated value.

3. WHERE ARTIFICIAL INTELLIGENCE IS USED

DELIVERY INSIGHT

Produces a structured assessment of project health – a summary, strengths, risks, an overall rating and a score – from a deterministically assembled set of figures covering budget, schedule, RAID and resource utilisation.

ASK NEXUS

A per-project assistant which answers questions about a single project. It is read-only: it cannot create, edit, approve or send anything. Each question is answered against a freshly assembled snapshot of that project's data.

GOVERNANCE DOCUMENT DRAFTING

Produces draft content for governance documents. The draft is placed into the editing form for review. Nothing is saved until the project manager saves it.

REQUIREMENTS AND DOCUMENT ANALYSIS

Reads a customer document supplied by the user and proposes candidate requirements, risks, issues, assumptions and dependencies. Every candidate is presented for review; none is created until confirmed.

RESOURCE ALLOCATION SUGGESTIONS

Proposes resources with available capacity, drawn from real allocation data. The feature deliberately proposes “candidates with capacity” rather than asserting a best match.

SUMMARISATION AND DRAFT RESPONSES

Where configured by an organisation administrator, produces summaries of issues and draft responses. These appear in a review queue and are never applied automatically.

4. HUMAN CONTROL

- 4.1** Every change proposed by an AI feature is presented to an authorised user for review and must be expressly confirmed before it is recorded.
- 4.2** Approving a suggestion is recorded as the act of the user who approved it, not of the platform.
- 4.3** No AI feature can approve a governance document, issue a cost-to-completion statement, submit or approve a timesheet, or send an email.
- 4.4** The platform does not carry out automated decision-making producing legal effects concerning an individual, or similarly significantly affecting them.

5. WHICH SERVICE PROCESSES THE DATA

- 5.1** Artificial intelligence processing is performed by Google Vertex AI, within Google Cloud Platform's London region (eu-west-2). Processing does not leave the United Kingdom.
- 5.2** All AI calls are made server-side. No artificial intelligence credentials are ever present in the browser, and no AI service is called directly from a user's device.
- 5.3** The specific model in use may change as models are updated. The service and the processing region do not change, and any change of region would be notified as a change of sub-processor arrangement.

6. WHAT HAPPENS TO SUBMITTED CONTENT

- 6.1** Content submitted to an AI feature is processed solely in order to return a result to the requesting user.
- 6.2** Customer content is not used to train artificial intelligence models – neither by Quantum Consultancy Ltd nor by the artificial intelligence service provider. This is also a contractual commitment under clause 11.5 of the Licence Agreement and clause 3.4 of the Data Processing Agreement.

6.3 Content is not retained by the artificial intelligence service for its own purposes.

6.4 Only the data required to answer the request is submitted. Requests are scoped to a single project, and the information assembled is limited to that project.

7. ACCESS CONTROL OVER AI FEATURES

7.1 Each AI feature is governed by its own capability, so an organisation can grant or withhold each one individually.

7.2 Access is enforced on the server, not in the user interface alone.

7.3 An AI feature can only reach data that the requesting user is already permitted to see. It does not bypass the platform's access controls.

7.4 External users, whose access is limited to specific documents, have no access to AI features.

8. LIMITATIONS

Stated plainly, because a disclosure which lists only strengths is not a disclosure.

- AI output may be incomplete or wrong, and must be reviewed before it is relied on or issued to a third party;
- AI output is not professional, legal, financial, tax or investment advice;
- The in-platform assistant answers questions about one project at a time and cannot answer questions across a portfolio;
- Output is not guaranteed to be consistent between one request and the next;
- AI features may be added, changed, suspended or withdrawn.

9. RELATED DOCUMENTS

- Quantum Delivery Hub Privacy Policy (QDH-PRIV-001);
- Quantum Delivery Hub Data Processing Agreement (QDH-DPA-001);
- Quantum Delivery Hub Sub-processor List (QDH-SUBP-001);
- Quantum Delivery Hub Licence Agreement (QDH-LIC-001);
- Quantum Delivery Hub End User Licence Agreement (QDH-EULA-001).

10. CONTACT

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DOCUMENT CONTROL

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STATUS: APPROVED

DOCUMENT VERSION HISTORY

Version	Date	Author	Summary of change
1.0	22 September 2026	Quantum Consultancy Ltd	Initial approved version. Discloses where artificial intelligence is used within the Quantum Delivery Hub platform, what happens to information submitted to it, and what it is not permitted to do.

End of document — QDH-AI-001 v1.0